

Armadillo[®]

My Armadillo[®] machine is not working, the motor does NOT start?

- Click [Electrical pdf](#)

Why is the flow of oil slow?

- Click [Flow Rate pdf](#)

What should I do if my motor shuts off?

- Check the reset button by removing the bottom plate (which slides out), press firmly on the red reset button. The motor must cool down for 10-15 minutes for switch to reset.
- Watch our [Troubleshooting video](#) for visual steps to follow.

Will maintenance to my filter machine void warranty?

- Unauthorized modifications and replacement parts may void warranty, we encourage you to contact us to ensure you are using correct parts.

What are the warranty terms for the Armadillo[®] machine?

- Review the [Warranty Certificate pdf](#)

Masterfil[®]

Can the filter get wet or be washed?

- No, water is an enemy to oil and will damage the filter if used.

I think my filter is clogged, why?

- 1. Over-use.** Eventually the filter will have debris clogging the openings and this will block more particles from being able to pass through.
 - 2. Water.** When a filter gets wet or a wet filter is used for filtering oil, the oil and water blend together and clogs the passage of the cooking oil.
- **MUST replace with a new filter and discard wet/damaged filter.**

How often should I change my filter?

- Weekly **OR** we offer free consulting on developing an SOP for your specific oil program, call 888.459.2112

How do I install an envelope filter?

- Watch [Demo video](#)

How do I install a flat sheet filter?

- Place filter sheet FLAT on the bottom of the filter pan. Filter should fit wall to wall.

What sizes of filters are available?

- A variety of sizes and we can customize a filter for any application.

ReOrder

How do I order more Masterfil[®] filters or Armadillo[®] parts?

1. Click to [SHOP NOW](#)
2. Call 888.459.2112
3. Email OrderDesk@OilSolutionsGroup.com

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